

Retirement Aged Care Management Pty. Ltd.
34-36 Clairmont Av., Bentleigh, Victoria 3204.
Ph. (03) 9557 2888 Fax. (03) 9557 2020 ABN 55 079 045 051

12th September 2007

RE: **Bentleigh Manor Aged Care Facility**

Dear Adam,

We recently discussed the consistent ongoing support we receive from our suppliers, a number of whom stand out as being excellent.

Your firm, and I must mention Darren, stood out as being something special.

It is not often we say Thanks, so we just wanted to take this opportunity to do so.

Your support is excellent (but you know that), and we know we can depend on you to come to our assistance for those very few occasions when we, the customer, get it wrong.

I know you will say you are just "doing your job", but in truth, for us, it is more than that.

Keep up the good work.

Yours truly,



Sean Mc Keon.
Proprietor.